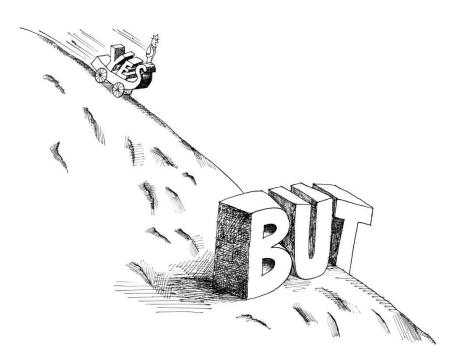


Is there a role for the human controller in future ATM?

Marc Baumgartner SESAR / EASA Coordinator



27.11.2015 Predicting Fatal Flaw Royal Aeronautical Society



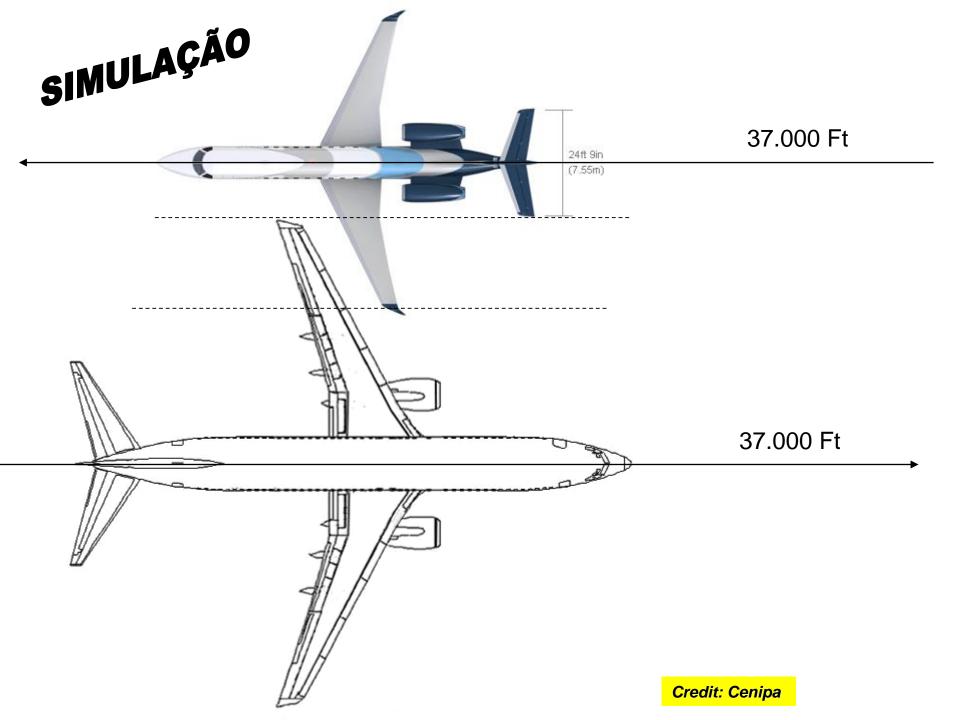


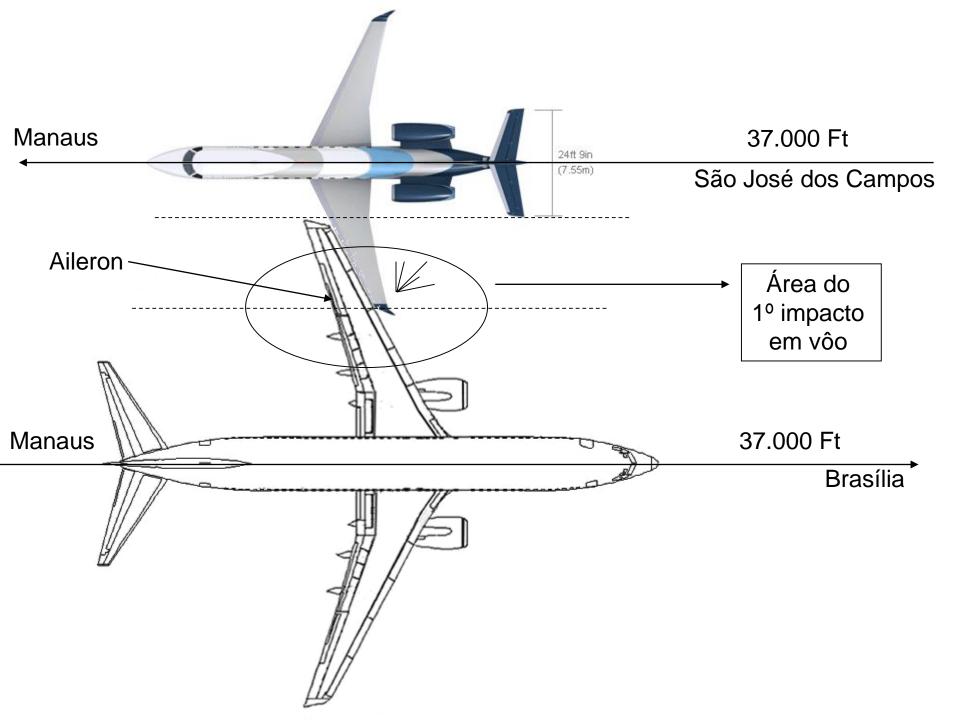


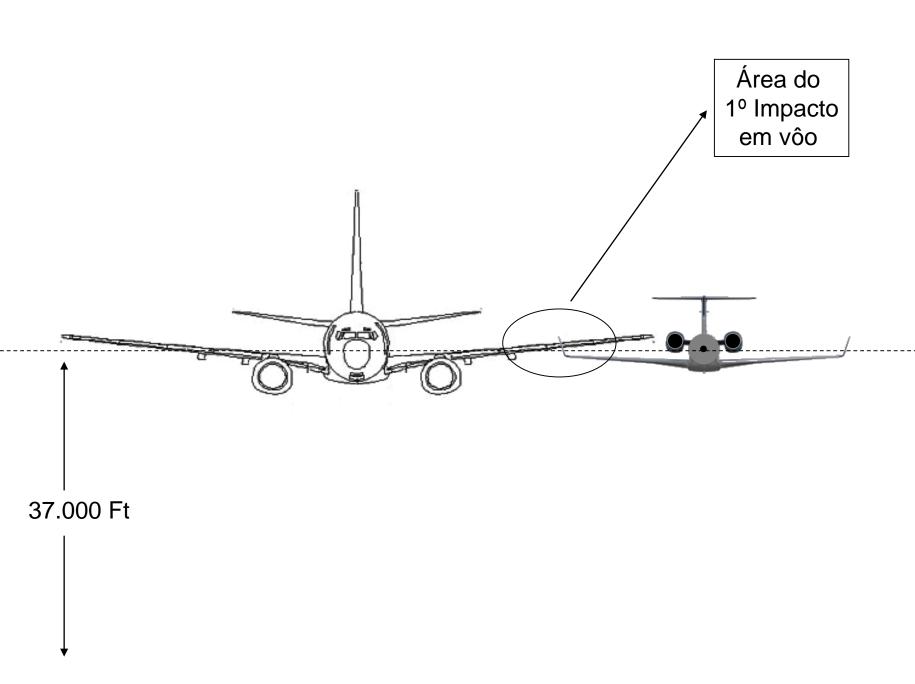
Divisão por Região de Informação de Voo (FIR) 29.9.2006 Manaus-Brasilia-Rio de Janeiro FIR Alvazônica CINDAC IV **FIR Recife** CINDACTA III FIR Atlantico CINDACTA III FIR Curitiba CINDACTA II Note to scale source author

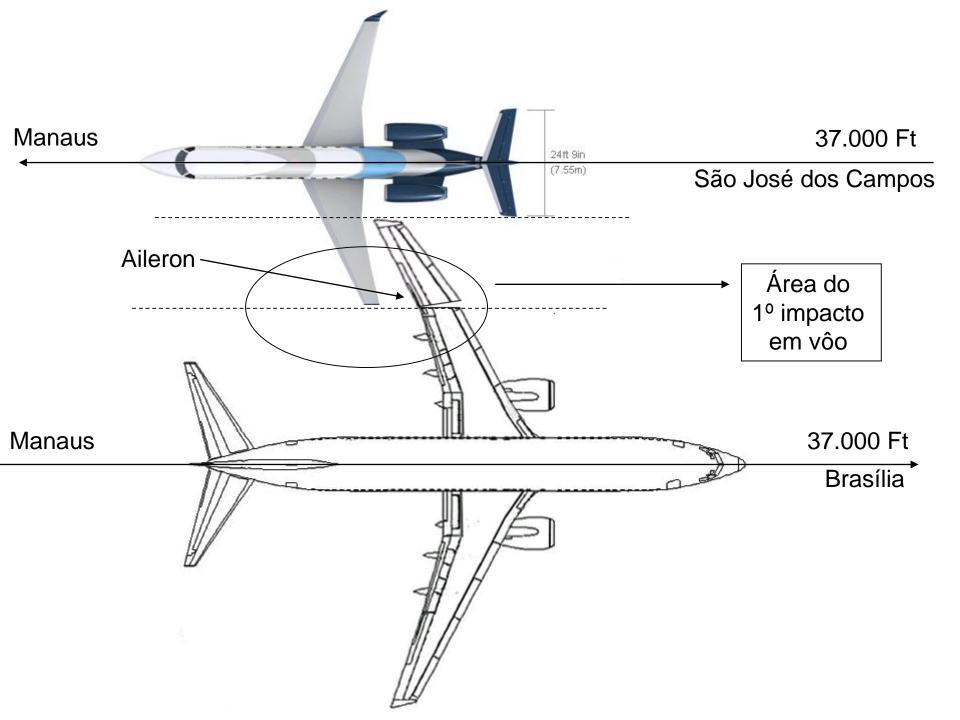
Credit internet

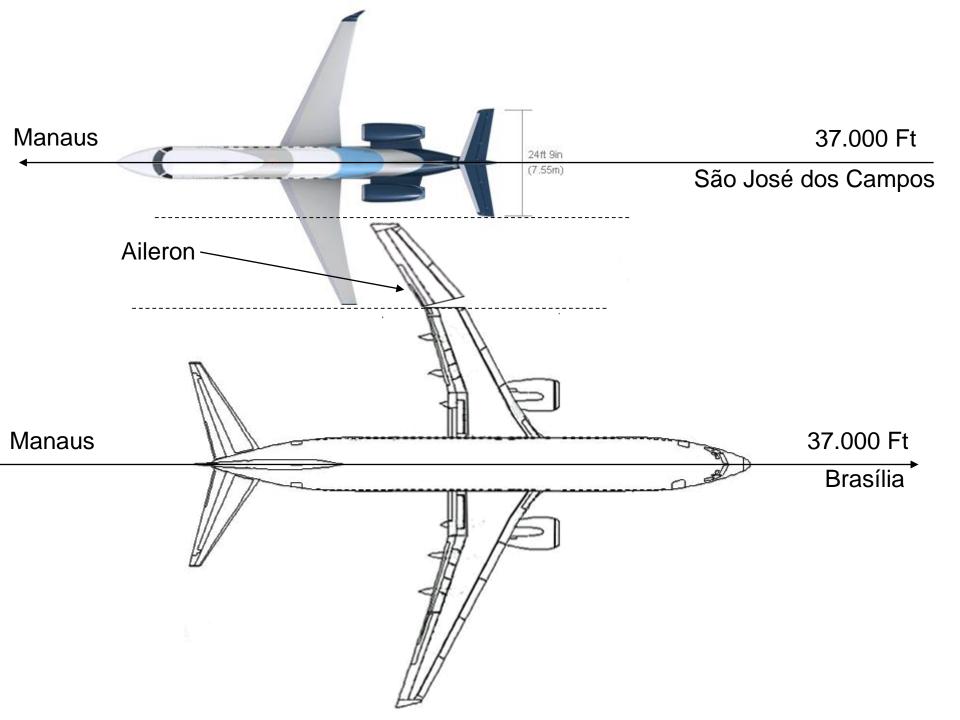
São Paulo State
Manaus- Ft. Laudei

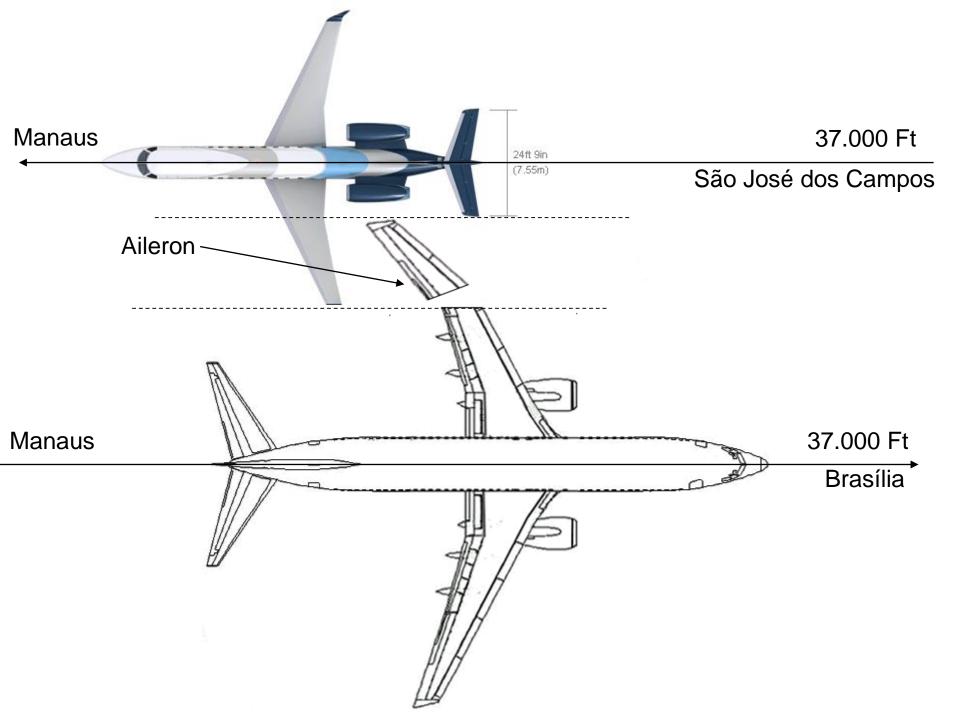


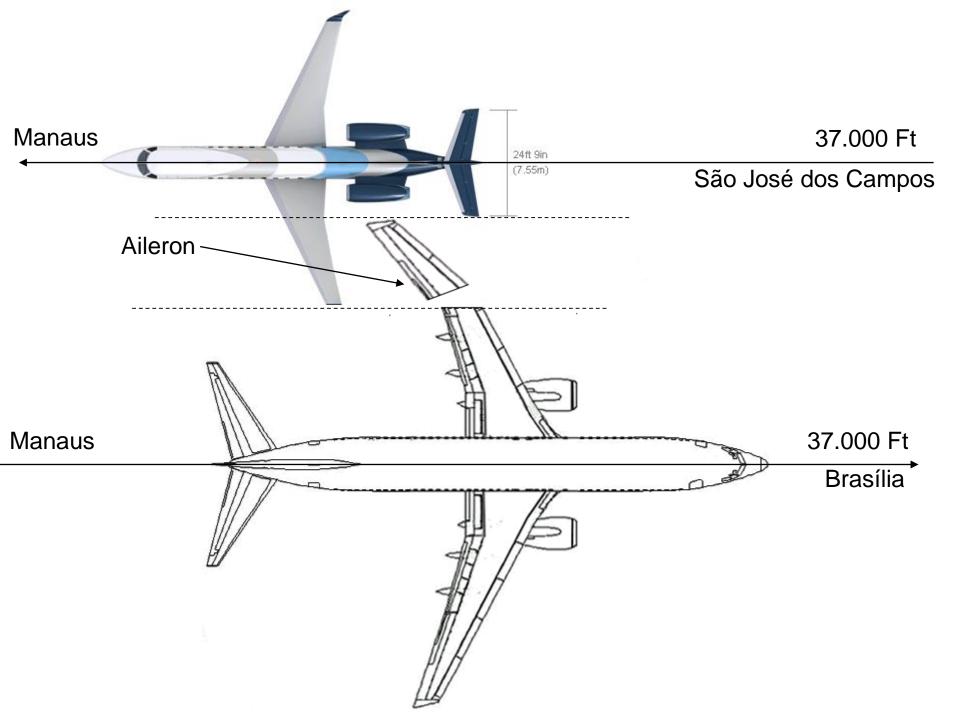


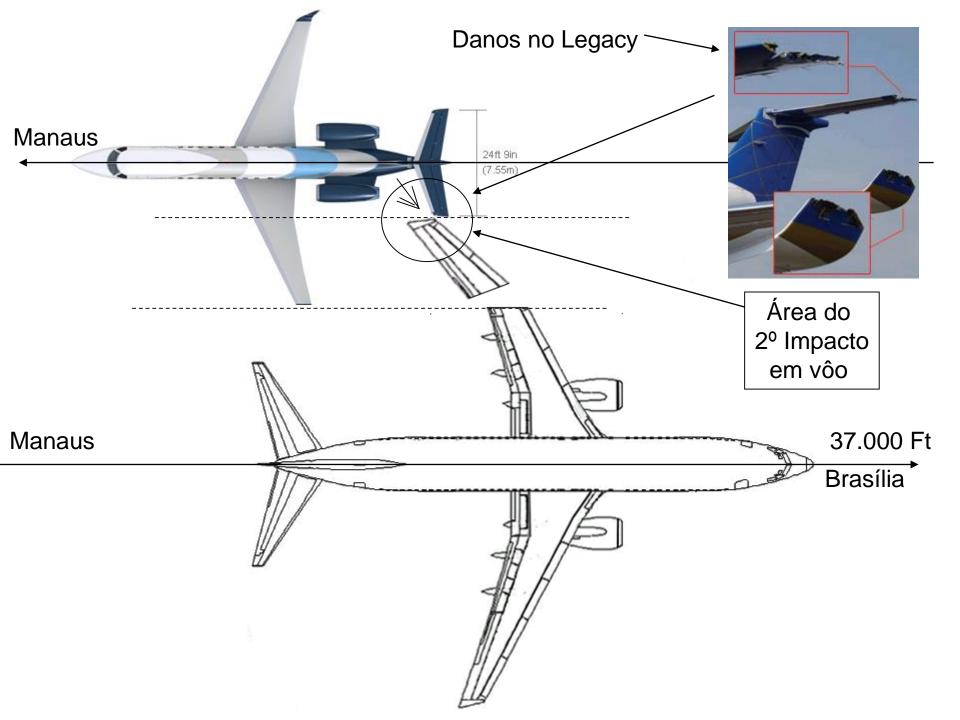


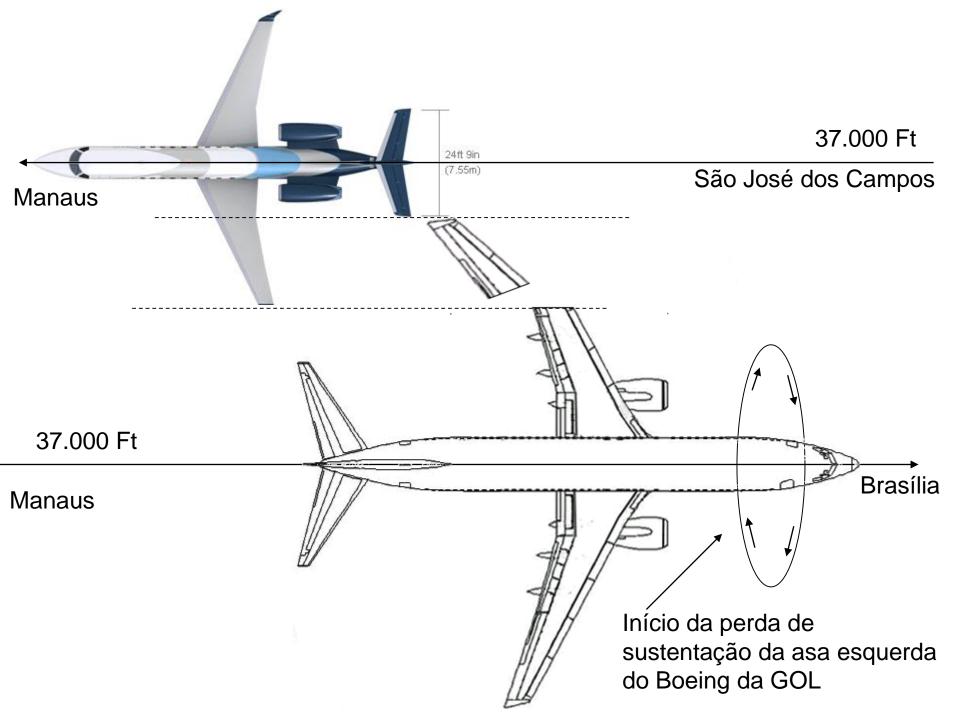


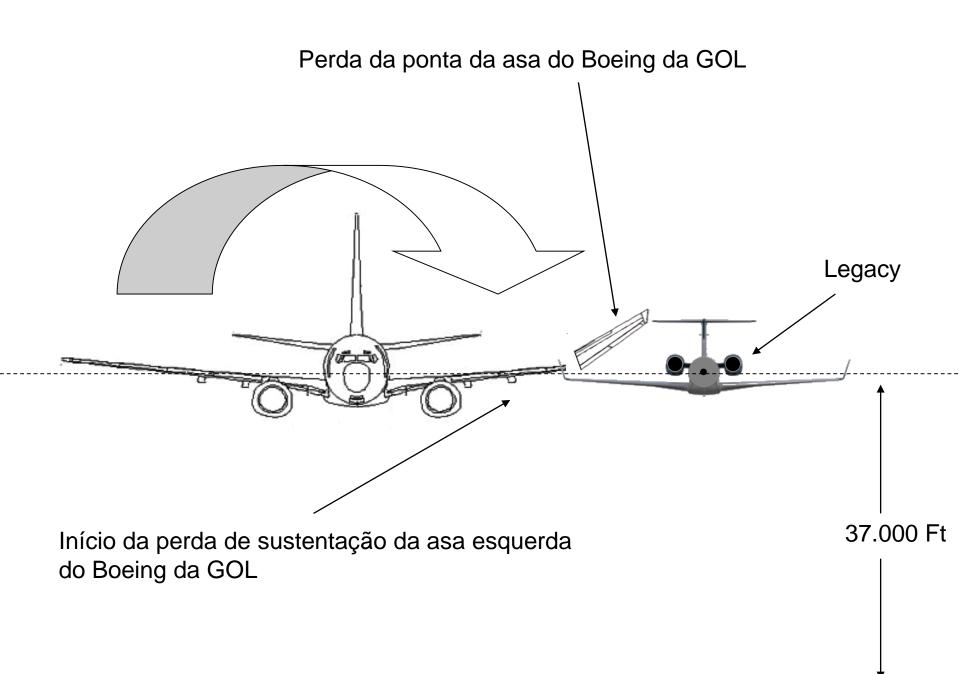


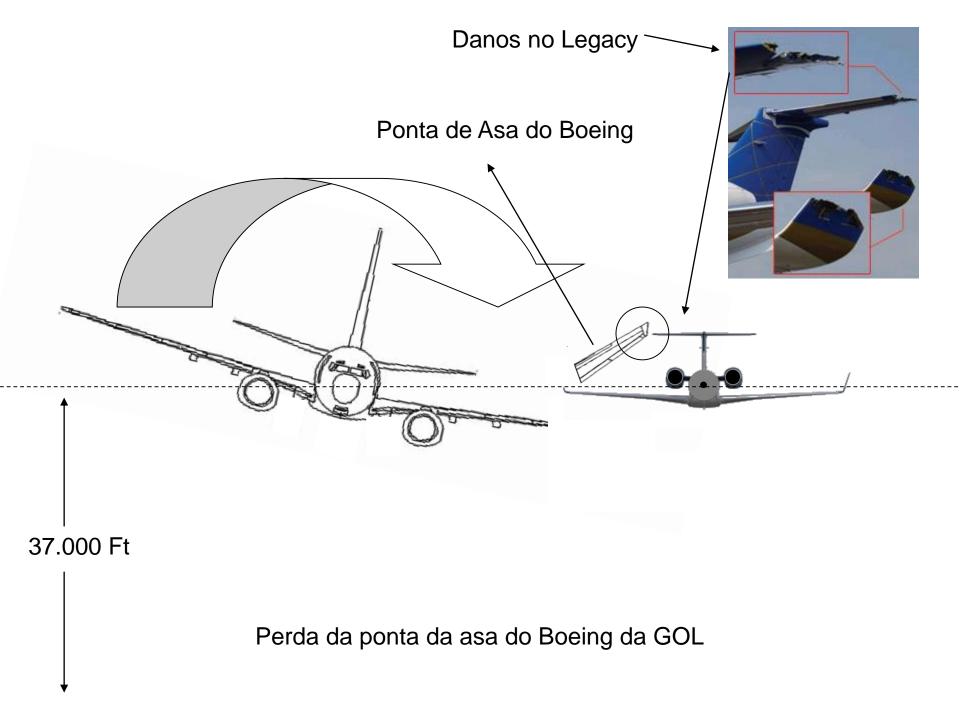


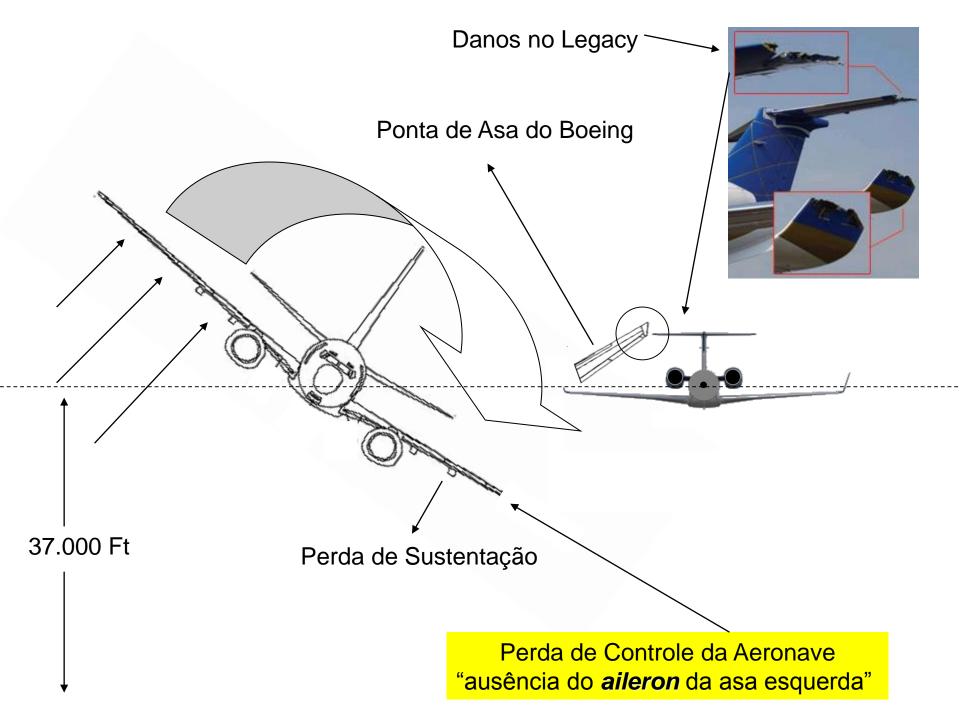












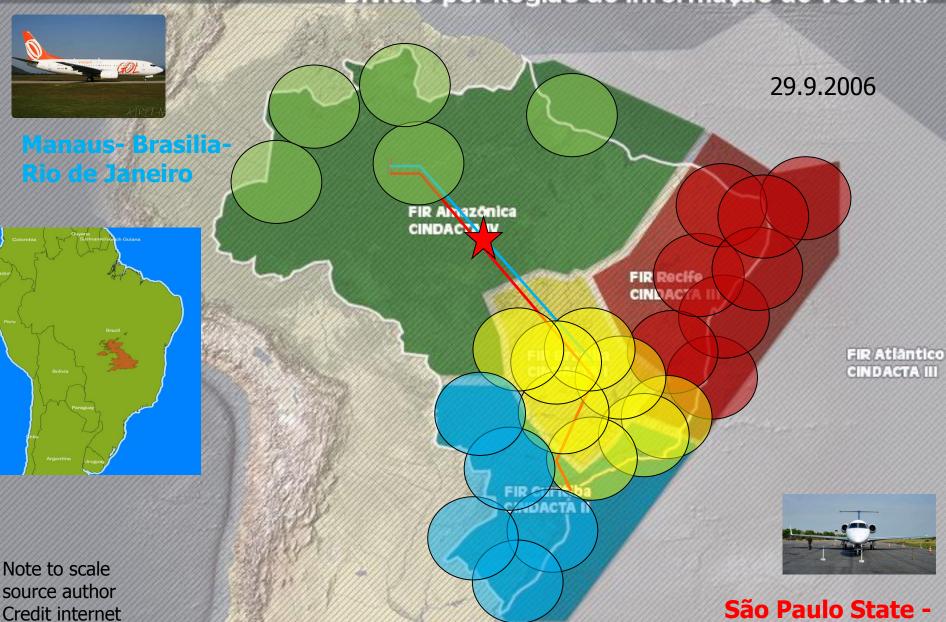


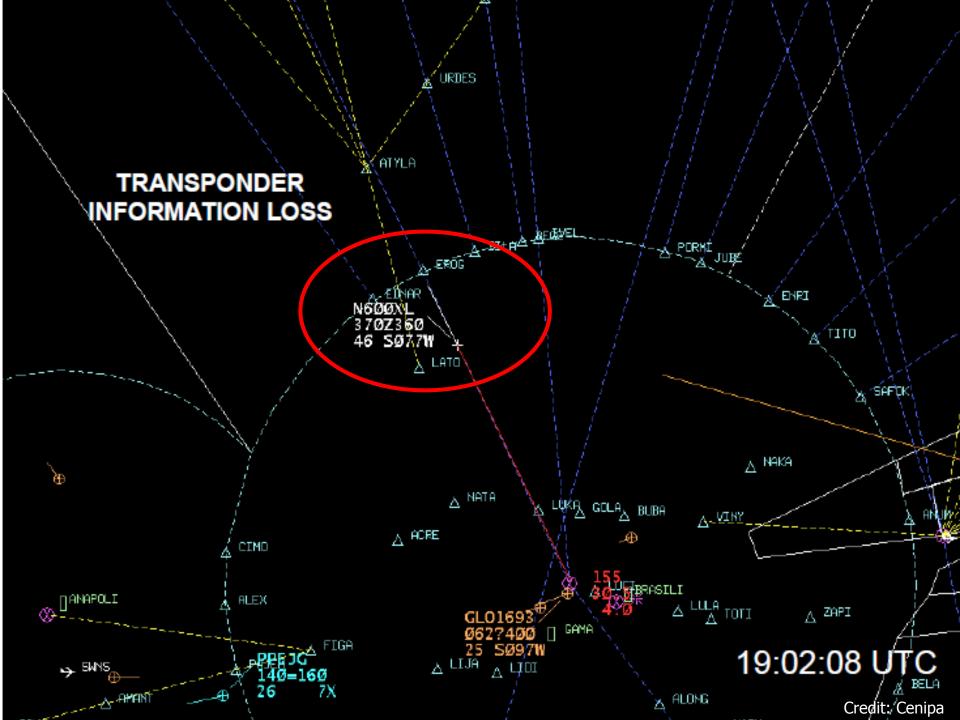




Divisão por Região de Informação de Voo (FIR)

Manaus- Ft. Lauder



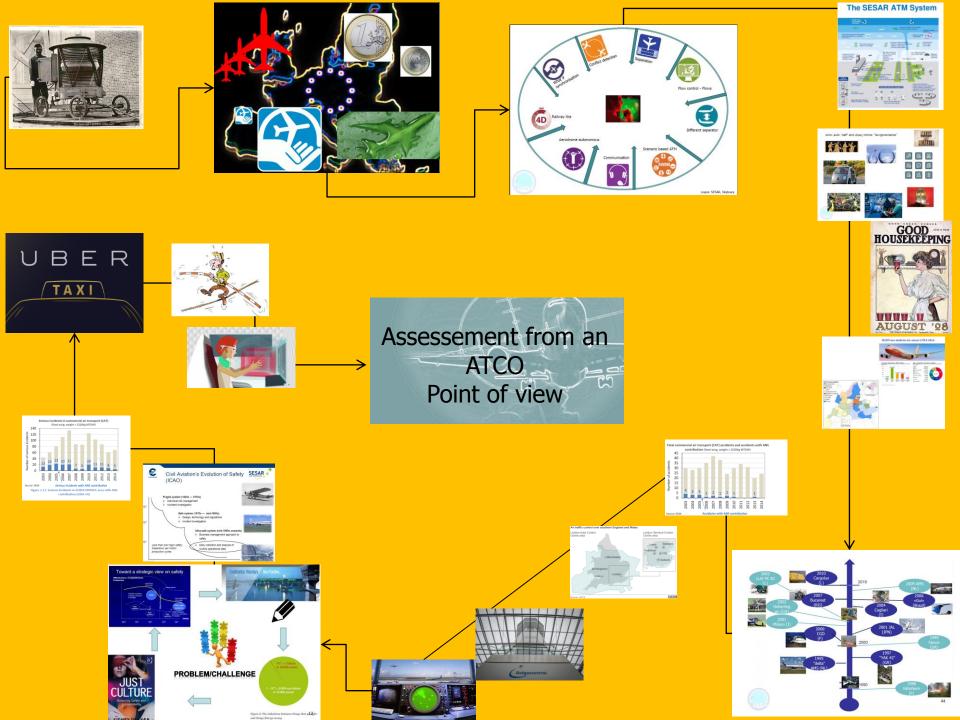


3d Radar





Credit: IFATCA – the controller



How does the current system work?





Today ATM process « innovations »



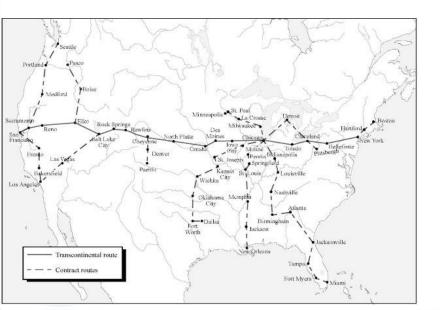
- MADAP in IBM assembleur still in operation, ITEC ?
- UK FDP in Jovial still in operation, ITEC?
- CAUTRA IV in LTR, COFLIGHT?
- SATCA in ADA, ITEC?
- VAFORIT?















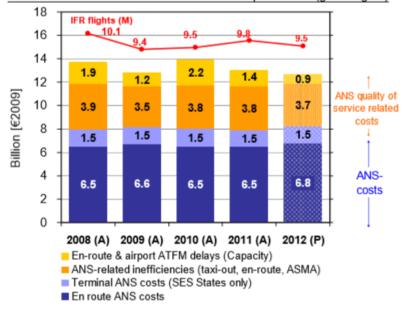


Pressures on the system - Single European Sky context







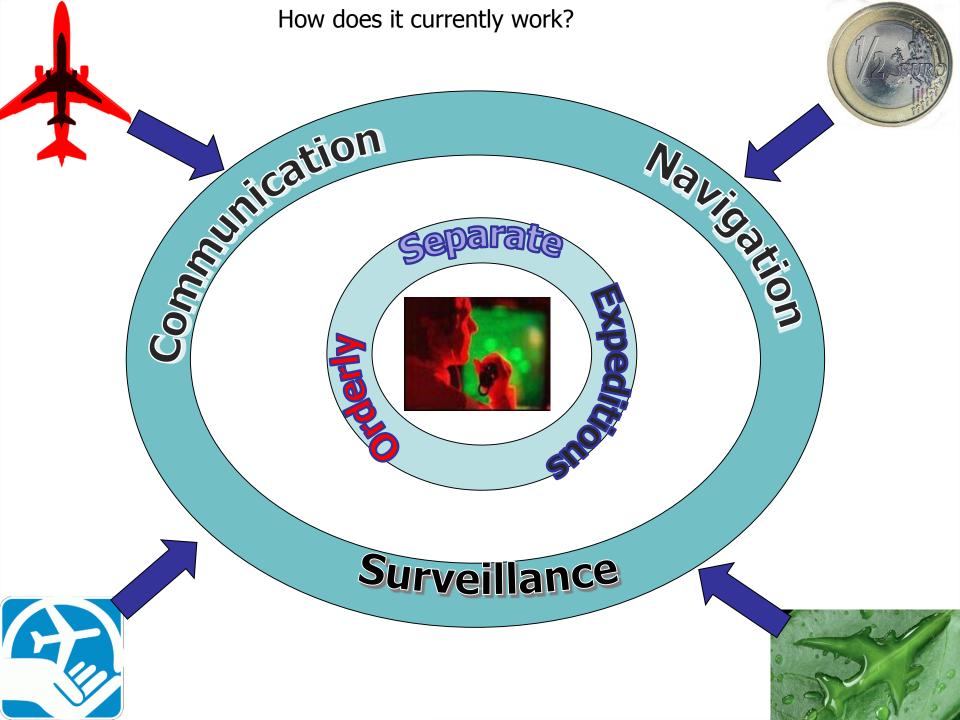


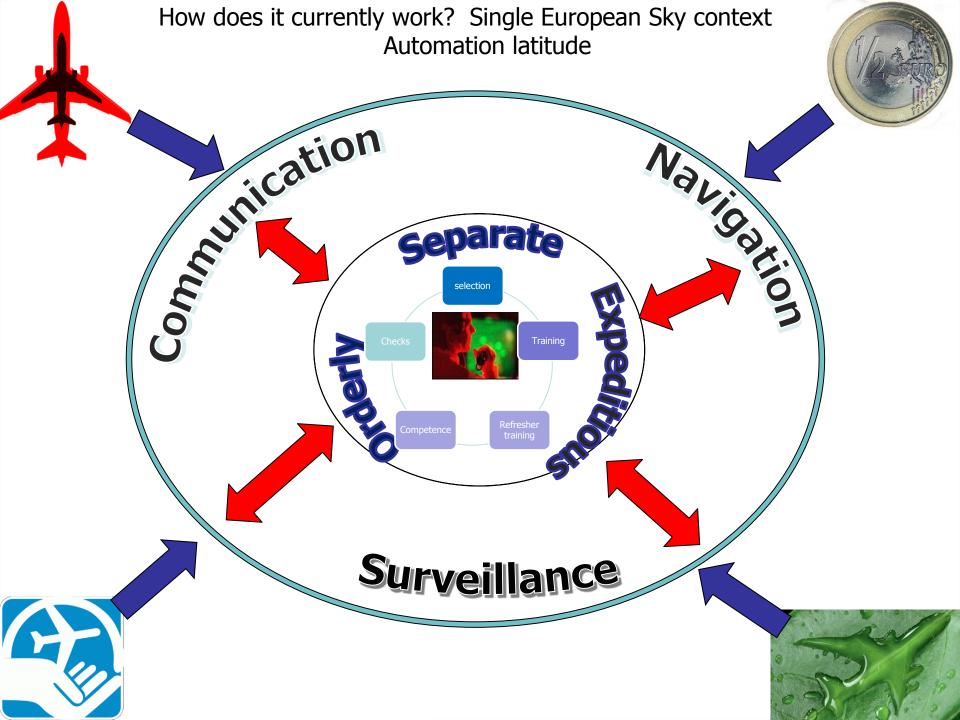




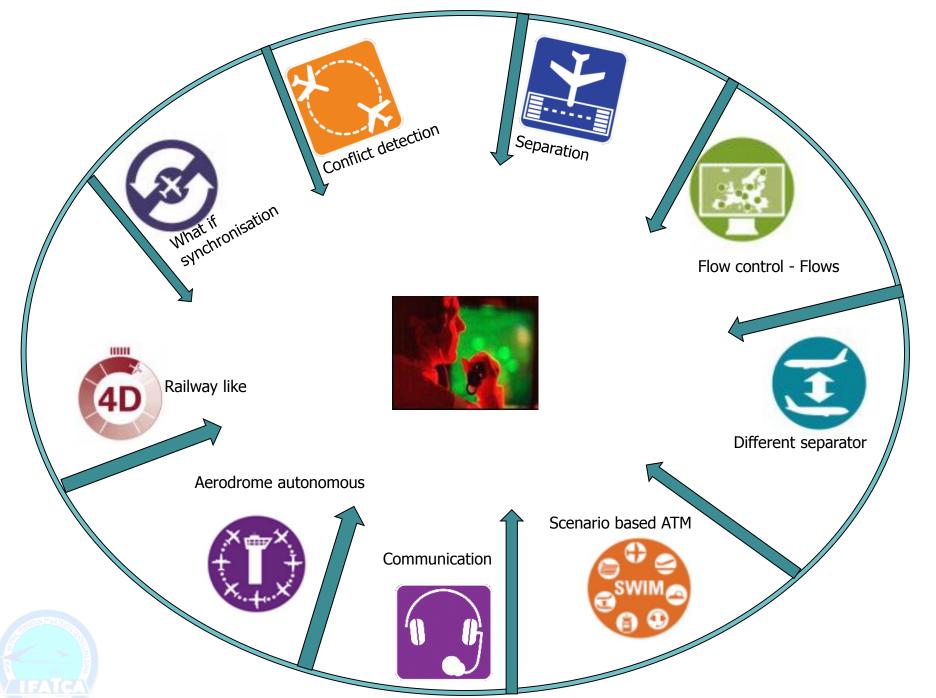












Logos: SESAR, Skybrary

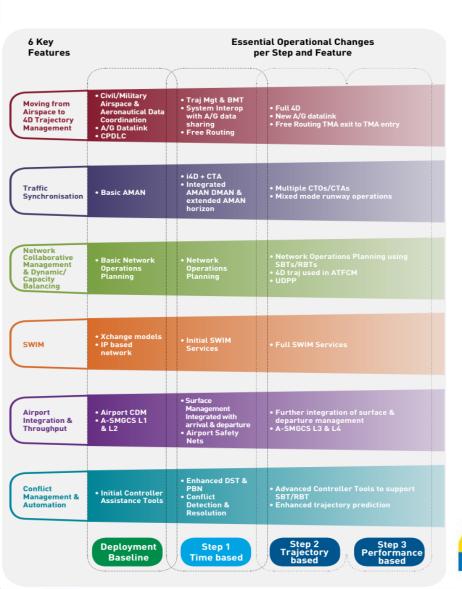


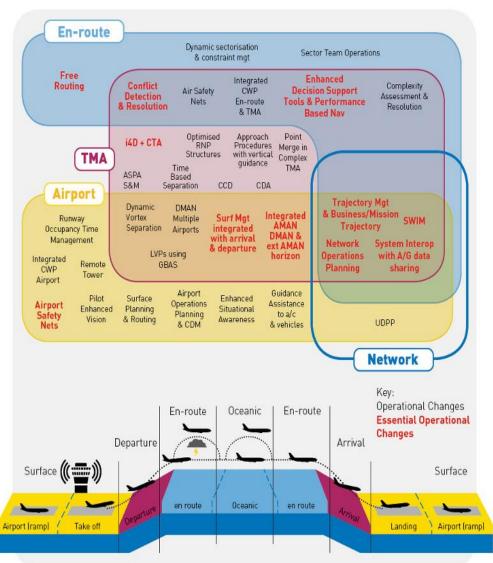
THE ROADMAP FOR SUSTAINABLE AIR TRAFFIC MANAGEMENT

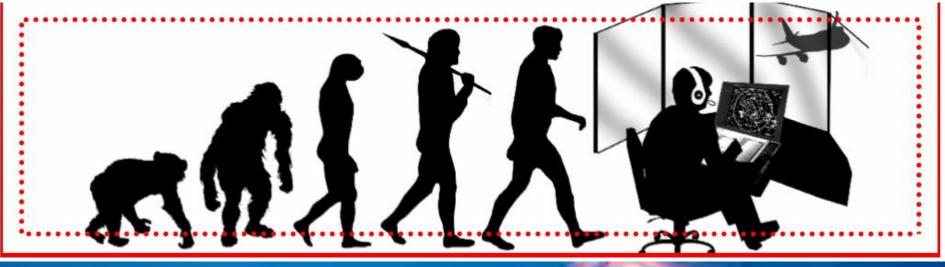
European ATM

Master Plan

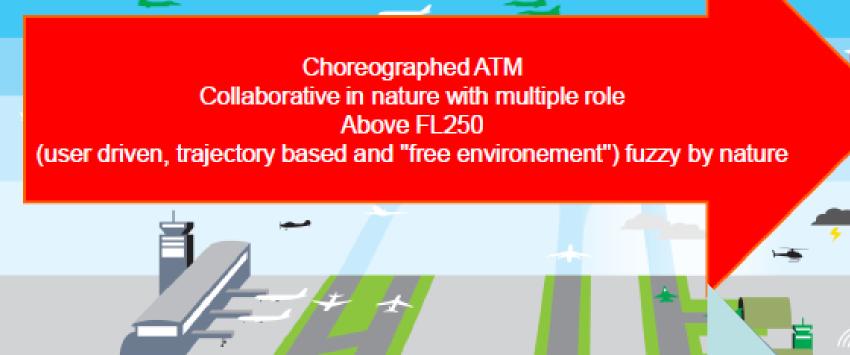
EDITION 2











Orchestrated ATM
Controlled from one perspective
Below FL250

Highly Regulated and increased predictability (accomodating weather, surface limitation and societal limitations)







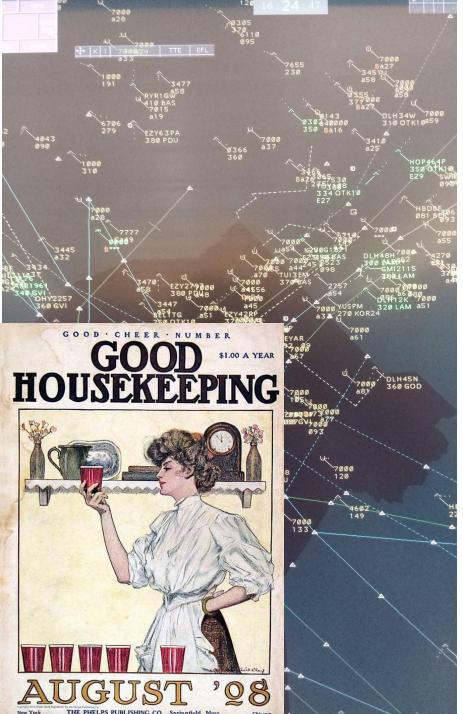






Δ									
BAS	ETX 🔍	EFL .	∆XFL	pfl	RFL	Туре	ADEP	ADES	
BER221G	05:17:30	ΔΛ	390			A320	EDUL	LEPA	
SWR149D	05:18:45	090	150		3130	A6369	LSGG	LEBL	
GWI07E	05:18:45	1	370		390	A320	EDDS	LEBL	
BER101Q	05:21:37	404 35	370			A320	EDDT	LEPA	
BER3 2,80	05;21:59	SSR	350 ₁		370	A320	EDDH	LEIB	
VLG7 ⁸ 93	05:23:50	BENEST ST	370			A320	ULLI	LEBL	
BER930V	05:24:31		350			A321	EMEN	LEPA	
CFG2KP	05:27:29	350	330		350	A321	EDDV	LEPA	
GMI2802	05:27:42	370	370		390	A319	EDDW	LEIB	
BER446Z	05:27:43		350		No.	A321	EDDL	LEPA	A
GWI3V	05:29:17		350		370	A320	EDDL	LEPA	
EZY31HE	05:30:42		370		+++	ARE	EDDB	LEPA	
TITZKINY	05: 31 :34 D (230			B190	LFJL	LFML	
HAY2402	05:32:16	310	330			A320	EDNY	LEPA	
GMI4570	05: 32 :29 ⁸	IN	350	310	370	A321	EDDW	LEPA	
-CEGSHM.	05:32:39		350		370	A321	EDDB	LEPA	
DLH17Y DLH04M	05:33:26		330		350	CRJ9	EDDM	LFML	
HO520AD	05:33:52		390			A319	EDDM	LEBL	
BER3274	05:36:08	1	290			E170	LFST	LFML	
72/74	05: 40 :09 C	P	370			A320	EDDH	LEPA	



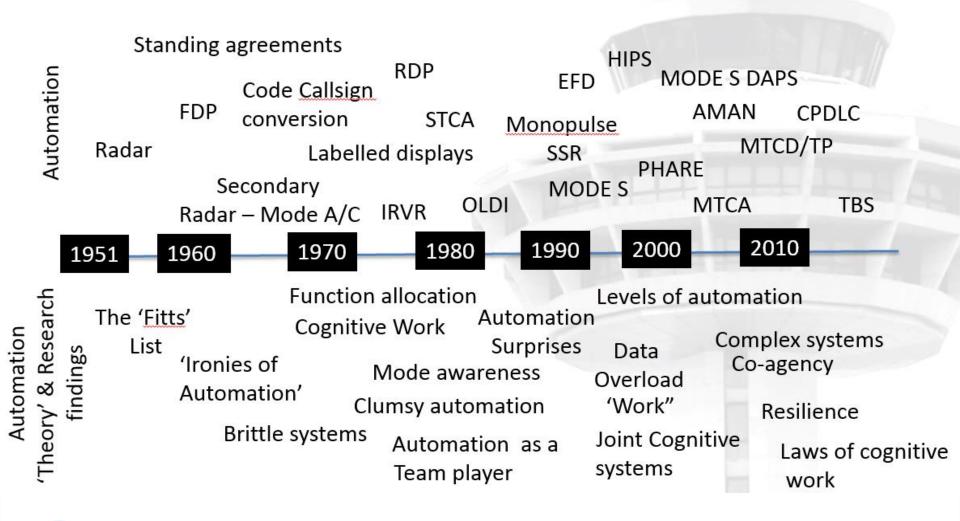








Automation in ATM





Source: A.Smoker



It is evident that there are numerous misconceptions about the role and place that automation plays in new designs. The consequences, which are experienced by many controllers, pilots and engineers day in and day out often stem directly from these. Bradshaw et al (Bradshaw, 2013) refer to some of these as the "Seven deadly myths of "Autonomous Systems':





























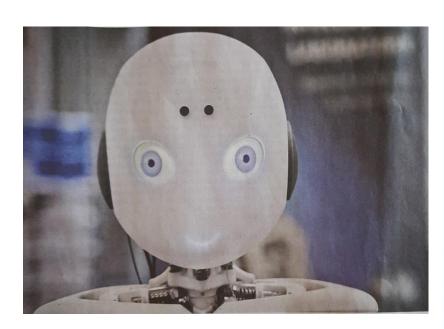






Future role of the human?





Roboter Roboy Universität Zürich



THE ROADMAP FOR SUSTAINABLE AIR TRAFFIC MANAGEMENT

European ATM Master Plan

EDITION 2

interoperability were main contributors to the ICAO GANP/ASBU modules and continue to support ICAO through their latest results, shared and joint positions and close cooperation with other regions of the world.

4.7 Role of the human

4.7.1 Integrated view of the ATM system

Developing and realising the ideas included in the Master Plan will only be successful by recognising the Human actors as an integral part of the overall ATM system, and as the most critical source of its performance, safety and resilience. As in past and present operations, ATM performance will remain the result of a well-designed interaction between Human, procedural, technological, environmental, organisational, and other elements. Given the expected increase in capacity and complexity of European ATM, SESAR will only succeed when the design is understood from an overall system view. The nature and unique adaptability of Human performance will, according to the SESAR operational concept, enable the ATM system to react to variability in operational conditions and other non-standard situations. However, due to the increasing degree of automation support, the interaction between Humans and systems as well as between various Human roles will continuously change, aiming at safe, secure and effective operations under high capacity in the constrained environment of European airspace and aerodromes.

Around 300,000 operational staff across the aviation sector will be affected by the realisation of the Master Plan. Although this is expected to mostly affect Air Traffic Controllers, Pilots, avionics engineers, ATSEP (Air Traffic Safety Electronics Personnel), and dispatch roles, the impact on all operational roles should be considered in the development and deployment process. The immense amount of automation and other advanced tools will not only affect operational work itself but will also have a major impact on all engineering roles in the system.

To support Human system integration it is key that:

- designs incorporate an understanding of how human and system actors work together,
- designs explicitly incorporate the requirements that enable all functions to work collaboratively in managing:
 - performance variability and system resilience, aiming at sustaining the defined performance;
 - a systematic change management approach to development, deployment and validation.

In the SESAR project, Human system integration is supported by a comprehensive Safety Assessment approach as well as a systematic analysis and management of Human Factors aspects in the design and validation of future operations, encompassing elements of Resilience Engineering. A set of methods and tools has been developed to support this integration.



Change in role	Emergent property
Demanding higher skills and levels of performance	Exceeds human capability
Reducing operating tasks to passive monitoring	Deskilling, tedium, low system comprehension, leading to low morale,
Automating functions	Reduces ability to intervene
Reduces humans ability to deal with the unexpected	

Requirements for Effective Function Allocation: A Critical Review

2014

Karen M. Feigh and Amy R. Pritchett, Georgia Institute of Technology, Atlanta

Brief Paper

Ironies of Automation*

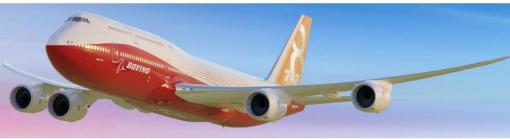
1983

LISANNE BAINBRIDGE†



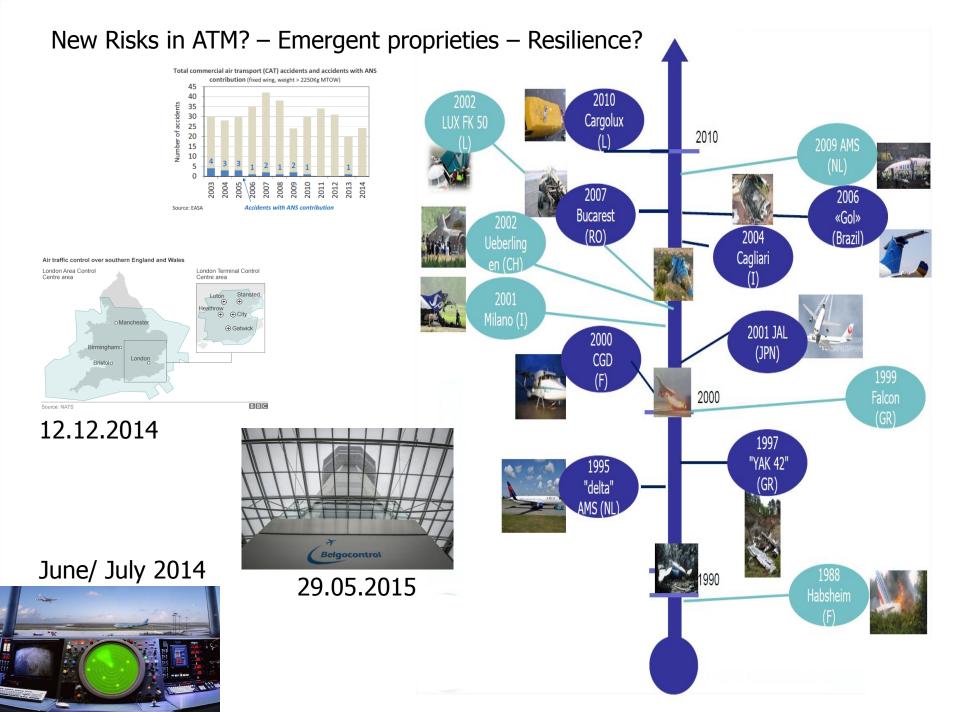
FDP system suppliers Aerotekhnika Bespoke CS SOFT Indra Lockheed Martin Northrop Grumman Lower Airspace Raytheon SI ATM Selex Thales Lower Airspace

38,000 new airplanes are valued at \$5.6 trillion





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....too Safe?

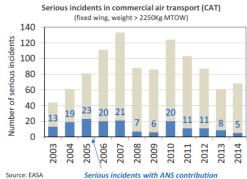


Figure 2-12: Serious Incidents in EUROCONTROL area with ANS contribution (2003-14)

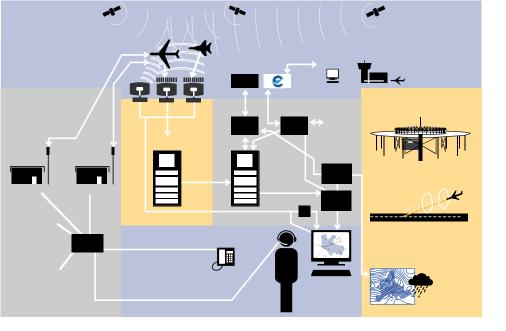


SIDNEY DEKKER



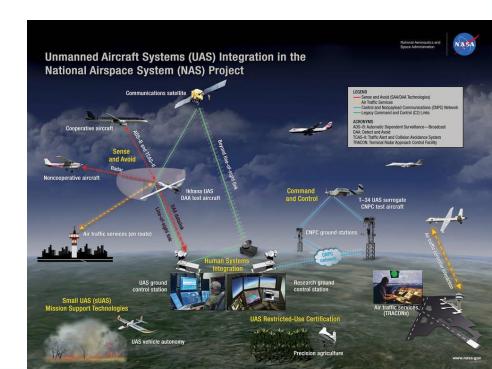


OUTLOOK



.... Classical way

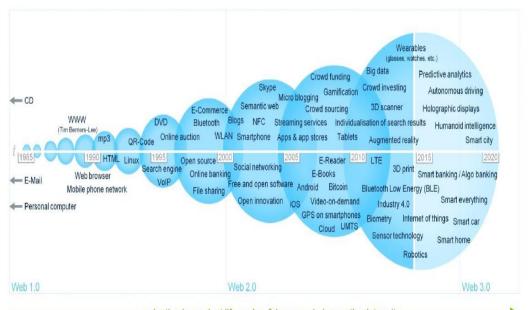






Welcome to the Digital Revolution

Milestones in the internet age



reduction in product life cycles & increase in innovation intensity

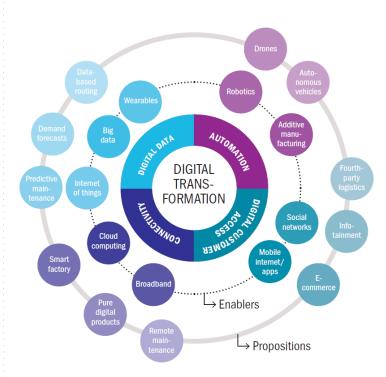
Graph: Oliver Ullmann. Deutsche Bank Research.

Source: Dapp, T. (2014). Fintech - The digital (r)evolution in the financial sector: Algorithm-based banking with the human touch. Deutsche Bank Research. Frankfurt am Main.



ESSENTIALLY, THE DIGITAL TRANSFORMATION TAKES EFFECT VIA FOUR LEVERS THAT ARE SUPPORTED BY NEW ENABLERS AND PROPOSITIONS

Drivers of digitization

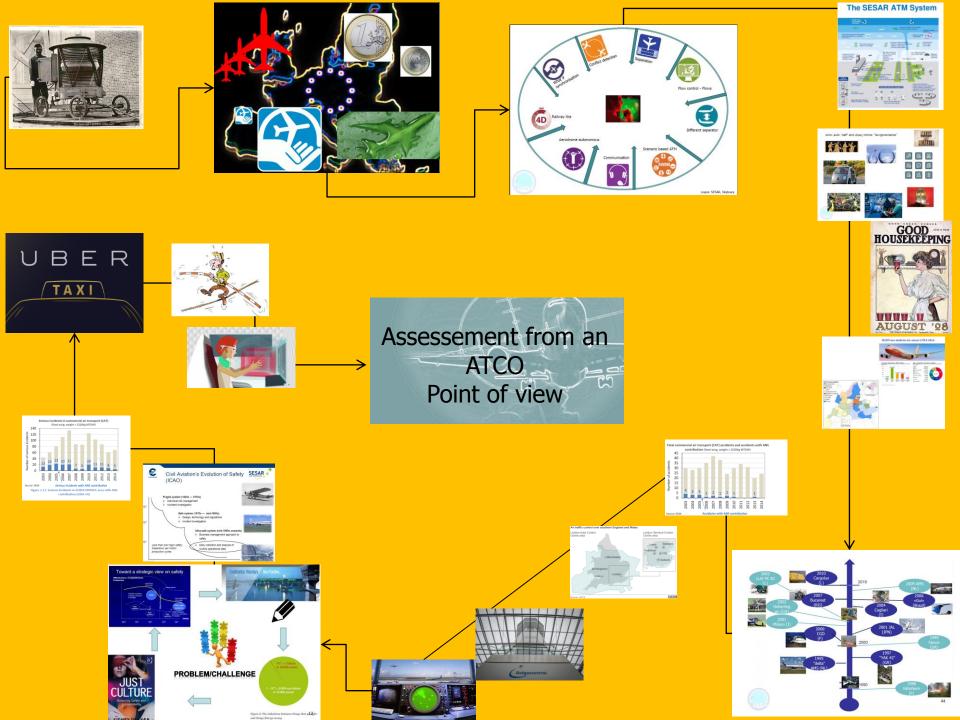


Source: Roland Berger

ATM 4.0









Thanks

<u>Sesar.coord@ifatca.org</u> <u>Marc.baumgartner@skyguide.ch</u>



Reading/INFO Material



Free Flight **Automation Tools for Controllers in Future Air Traffic Control** ICA's - It review Raia Parasuraman, Jacqueline Duley, & Anthony Smoker Cognitive Science Laboratory, The

> Some Challenges in the Design of Human-**Automation Interaction for Safety-Critical Systems**

Proceedings of the 5th International Conference on Applied Human Factors and Ergonomics AHFE 2014, Kraków, Poland 19-23 July 201

Michael Feary and Emilie Roth

a National Aeronautics and Space Administration Ames Research Center Moffett Field, CA, 94035, USA

> ^b Roth Cognitive Engineering 2 Oliver Court Menlo Park, CA, 94025

mous systems." The immediate catalyst for this

SCHOOL OF REGULATION

DISRUPTION TO UK AIR TRAFFIC MANAGEMENT ON 12TH DECEMBER 2014: ANALYSIS AND LESSONS LEARNT

J.A. McDermid*, P.J. Whysall

* University of York, UK, Department of Computer Science, Deramore Lane, York, YO10 5GH, John.McDermid@york.ac.uk



Reliability Engineering and System Safety

journal homepage: www.elsevier.com/locate/ress



near, commercial air travel can

look back on almost 100 years of service with some

satisfaction for its excellent

safety record. However, the

volume of air traffic is likely to double over the next two

decades, posing a threat to the

capacity of the air traffic control (ATC) system [1.2]. Moreover, even if the accident

The use of Functional Resonance Analysis Method (FRAM) in a mid-air collision to understand some characteristics of the air traffic management system resilience

Paulo Victor Rodrigues de Carvalho*

Neither Pollyanna nor Chicken Little

Thoughts on the Ethics of Automation

C. Michael Holloway NASA Langley Research Center

John C. Knight University of Virginia Charlottesville VA USA John A McDermid University of York

University Institute

Highlights

Making effective use of

The 6th Florence Air Forum focussed on the upcoming Deployment Phase of the EU's Research Program for Air Traffic Management SESAR. Some of the most relevant decision makers and leading experts came together to discuss the issue: among others Florian Guillermet, Director of the SESAR Joint Undertaking, Frank Brenner, Director General of Eurocontrol, Maurizio Castelletti, Head of Unit Single European Sky of the European Commission, and Prof Kenneth Button, Aviation

technology in SESAR deployment

Editors: Matthias Finger, Nadia Bert, David Kupfer









Some Lessons Learned About Flight Deck Automated Systems

Kathy Abbott, PhD, FRAeS Federal Aviation Administration 2 June 2015





http://nats.aero/blog/2014/08/glimpse-future