



# Measuring safety culture, from a maintenance human factors perspective

BAe Woodford, near Manchester - 26th April 2004

Organized by the Royal Aeronautical Society Human Factors Group, Engineering Maintenance Standing Group (EMSG)

**Objective:** The objective of this conference is to provide industry with some tools which they may be able to use to help them with the either the implementation of human factors programmes, or measuring the effectiveness of such programmes.

**Registration:** The EMSG seminar is intended primarily for those involved in Aviation Maintenance (in particular EASA Part 145 approved organisations), however non-aviation-maintenance personnel looking at safety culture and its measurement might find it a useful source of inspiration. A registration form is included with this flyer. For any further information, please contact [The Registrar](#), c/o RAeS Human Factors Conferences, 39 Tollgate Ave, Redhill, RH1 5HR, UK email: [osdhf@srg.caa.co.uk](mailto:osdhf@srg.caa.co.uk)

**Fee:** £40 including luncheon, breaks, and CD (containing the SHoMe software and user manual, CAP 716 (issue 2), MEMS software, and other recent information concerning human factors in maintenance. Attendees will also be entitled to a 25% reduction<sup>1</sup> if they also wish to attend the Maintenance Human Factors Training conference later in the year (November 4/5), at RAF Bentley Priory. Note: RAeS HFG mini-conferences are organised on a non-profit making basis, by volunteers, to promote aviation safety. All proceeds will go towards covering costs, subsidising future mini-conferences and the production of a 2005 maintenance human factors calendar (details of which will be on [www.raes-hfg.com](http://www.raes-hfg.com) in due time).

## Draft Programme:

Time	Speaker	Topic
09:00	Cliff Edwards, Chairman EMSG	Welcome and introduction
09:10	Dave King, AAIB	Draft title - Why we need to be proactive
09:50	Cliff Edwards, Shell Aircraft	Draft title: What is "safety culture"
10:30	coffee	
11:00	Steve Mason, HSEC Ltd	The Safety Health of Maintenance Engineering (SHoMe) tool
11:40	Bob Simmons, BainesSimmons Ltd	Measuring Cultural Change
12:20		questions
12:30	lunch	
13:30	Marc Baily, FRA	Draft title - Sharing information from MEDA reports - the MEMS-CHIRP data sharing project
14:10	David Johnson, CHIRP	The MEMS-CHIRP website - demonstration
14:30	tea	
15:00	Steve Mason, HSEC Ltd	The SHoMe tool demonstration and workshop
15:40		questions/ panel discussion/ industry views
16:30	Cliff Edwards, Chairman EMSG	close

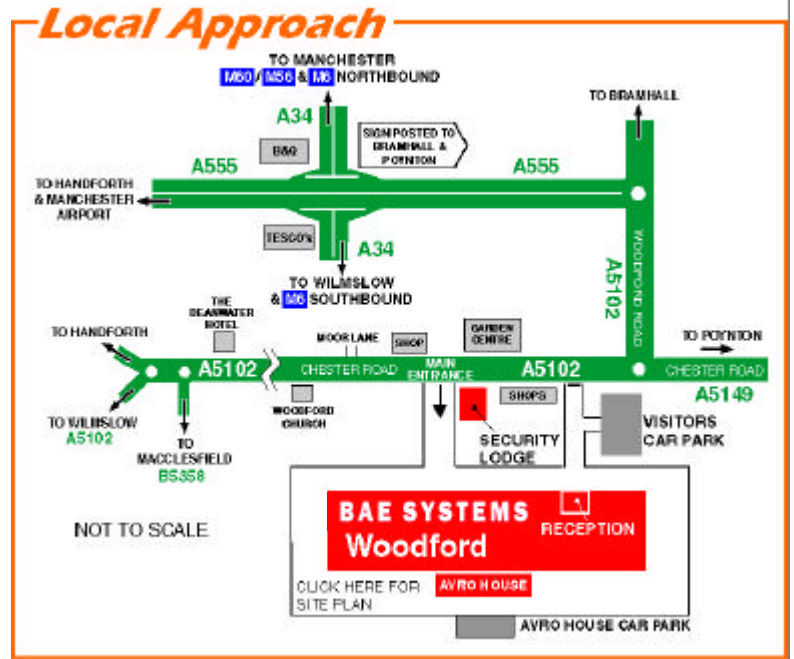
Although there will not be a formal presentation from any of the organisations which have used the various tools mentioned above, it is probable that representatives from several of these companies will be at the conference, and willing to share their views on the practicality and use of these tools.

**Further information:** Please refer to [www.raes-hfg.com](http://www.raes-hfg.com) for programme updates, current status information, details of how to get to BAe Woodford and local hotels.

<sup>1</sup> This discount will apply to the conference only, and not to any associated workshops which may be charged separately. No refund is available if, for any reason, the Autumn conference is cancelled.

# Joining Instructions

The EMSG Seminar is being held at BAe Systems, Woodford, nr Manchester Airport, Cheshire SK7 1QR, UK. A larger scale location map of Woodford can be found on [www.raes-hfg.com](http://www.raes-hfg.com), as can a more comprehensive list of hotels in the area. Car parking will be available on the site.



## Air and Rail links:

Manchester International Airport is a 20 minute journey from Woodford.

The closest railway stations are Macclesfield, Stockport or Wilmslow. The 6-8 mile journey from any of these stations takes about 20 minutes.

## Hotels: (all rates are inclusive of BAe Systems discount)

- The Bridge Hotel : 01625 829 326 (7 miles)
- The Belfry Hotel : 0161 437 0511 (3 miles)
- Brittania Hotel (Northenden) : 0161 434 3411
- County Hotel : 0161 455 9988 (4 miles)
- The Deanwater Hotel : 01625 522 906 (3 miles)
- Etrop Grange : 0161 499 0500 (9 miles)
- Mottram Hall Hotel : 01625 828 135 (6 miles)
- Jarvis Piccadilly : 0161 236 8414
- Stannylands Hotel : 01625 525 225 (5 miles)
- Shrigley Hall Hotel : 01625 575 757 (8 miles)
- Village Hotel : 0161 428 0404 (6 miles)
- Whitehouse : 01625 829 376

- Single £ 50.00 (RO)
- Single £ 79.00 (BB)
- Single/Double £ 45.00 (BB)
- Single £ 70.00 BB
- Single £ 66.00 RO
- Single £ 105.00 BB
- Single £ 95.00 BB
- Single £ 65.00 BB
- Single £ 96.00 RO
- Single £ 80.00 BB
- Single £ 72.00 BB
- Single £ 75.00 RO

## Registration Procedure

Please complete and return the form below with your cheque or money order for £40.00 (payable to **CRM Working Group**) to: Conference Registrar c/o 39 Tollgate Ave, Redhill, RH1 5HR, UK

**Fine print:** Please remember to put an email address (or fax number) on the form if you want confirmation. Invoices are only available subject to an administration charge of £5.00. To receive an invoice, please complete the registration form below and send it to the address above or email it to [osdhf@srg.caa.co.uk](mailto:osdhf@srg.caa.co.uk). Receipts are always available at no cost at the door. The deadline for receipt of registrations is April 22nd. Numbers are limited so please book early.

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### REGISTRATION FORM

Please clip, complete and return with cheque or money order as described above.

Name: \_\_\_\_\_ Company & Department: \_\_\_\_\_  
 Phone: \_\_\_\_\_ Fax: \_\_\_\_\_  
 Email\*: \_\_\_\_\_  
 Address: \_\_\_\_\_

Please tick this box if you do **not** wish to be notified of future RAeS HFG mini-conferences