

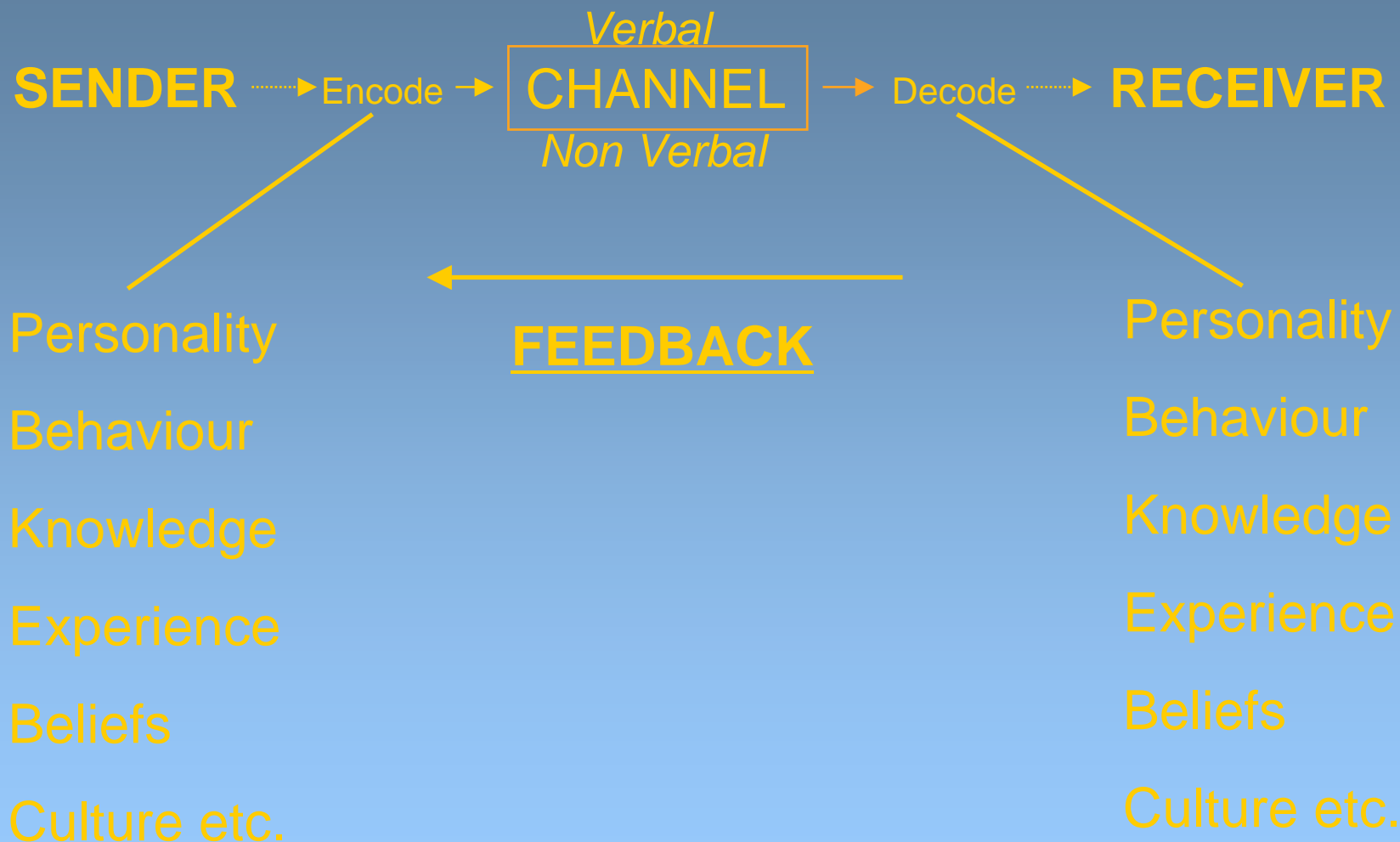


Monarch Airlines CRM



Interpersonal Communications

Exercise



Barriers to Communications

Mechanical (Noise level, Radio Tx, Passengers)

Semantic (Do you have the same code/decode)

Psychological (Character, Behaviour, Authority gradient)

Workload..... OVERLOAD





Monarch Airlines CRM

