CABIN



- SINGLE CABIN
- NO ZONES
- CLEAR VISIBILITY
- LOW PHYSICAL ENERGY REQUIREMENTS
- GOOD ERGONOMICS

COMMUNICATION

- AIRCRAFT SYSTEMS MINIMAL
- HUMAN ERRORS ARE REDUCED
- SITUATION AWARENESS IS EASIER TO ATTAIN
- ERROR CHAIN IS REDUCED
- CLEARER MENTAL MODEL
- SIMPLE COMMUNICATION

SYNERGY

- FEW OBSTACLES TO PREVENT CREW DEVELOPING SYNERGY
- WITH SO FEW CREW, MISUNDERSTANDINGS ARE REDUCED
- NO ROOM FOR LACK OF CREW
 CO-OPERATION
- AIRCRAFT TOO SMALL NOT TO SHARE INFORMATION

DISADVANTAGES



- NEW CABIN CREW
 WORKING AT THE
 BACK ON THEIR
 OWN
- ISOLATED
- RESPONSIBLE
 FOR 50% OF
 AIRCRAFT AND
 REAR DOORS

LOCKED FLIGHT DECK DOOR

- CREW FAMILIAR
- JUST ANOTHER PROCEDURE
- SHORT FLIGHTS
- OPENED IF A SERIOUS EMERGENCY OCCURS

RESULT

AN IDEAL SAFE AND EFFICIENT ENVIRONMENT TO CARRY OUT SUCCESSFUL CRM