



## Maximising Business Advantage – Challenging Risk in the Maintenance Environment

Conference - 10 October 2007

Organised by the Royal Aeronautical Society Human Factors  
Group, Engineering Maintenance Standing Group (EMSG)

**Venue:** AIR ACCIDENTS INVESTIGATION BRANCH, Berkshire Copse Road, Aldershot, Hampshire,  
GU11 2HH

**Date:** 10 October 2007

**Objective:** ICAO requires all MROs, operators and regulators to have a Safety Management System (SMS) in place by January 2009. In this conference we aim to look at SMS and in particular the risks to our business that come from human factors in maintenance. Building on our last conference based on investing in safety, we will be discussing risk, intervention strategies and safety culture. As an industry, are we aware of our greatest risks and how do we manage them?

The conference will explore:

- Safety Management Systems – what is the benefit?
- What are the greatest areas of risk to our business?
- A different perspective on risk from other industries.
- The regulatory view.

This conference will be of interest to Accountable Managers, Quality Managers and those engaged in the management of Flight Safety, Maintenance and Planning. It is particularly relevant to those who are involved in implementing or working with their company's SMS.

The conference aims to bring together speakers and delegates representing a wide spectrum of industry experience and expertise in Maintenance, Investigation, Safety, Finance and Insurance.

The conference will seek to promote ideas and discussion which add value to businesses yet remain sensitive to the needs and concerns of the conference delegates.

The cost of the conference is £70 including refreshments. Conference presentations will be available on the HFG website after the event ([www.raes-hfg.com](http://www.raes-hfg.com)). *RAeS HFG mini conferences are organized on a non-profit making basis, by volunteers, to promote aviation safety. All proceeds go towards covering costs and the production and distribution of safety related material.*

### **Conference Chariman: Tony Bisson - EMSG**

Time	Topic	Speaker
0900	Welcome	Dave King - AAIB
0910	Introduction to Conference	Andy Ebdon – EMSG Chairman
0920	Keynote Address – The Regulators Challenge	Simon Roberts – CAA SRG
0950	An SMS Success Story	Malcolm Rusby – TAG Aviation (UK) Ltd
1020	COFFEE	-
1050	Risks from Human Performance in Other Industries – What can Aerospace Learn?	Mike Rejman - CIRAS
1120	Adding Value - An Insurers Viewpoint	Paul Clark - Airclaims
1150	Question Panel on Morning Session	-
1230	LUNCH **	-
1400	Risk in the Maintenance Environment	Alan Simmons - AAIB
1430	Partnering with Industry – a Military Perspective on the Human Issues	Commander Roy Welburn RN - Officer Commanding Depth RAF Cottesmore
1500	COFFEE	-
1515	Target Zero - Challenging Risk by Challenging Culture	Andy Evans – Bristow Group
1545	Question Panel on Afternoon Session	-
1615	Closing Remarks	Andy Ebdon – EMSG Chairman

\*\* Note: During the lunch break, the AAIB will be providing tours of their hangar.