

CRM/TRM & Ramp Safety

February 5th, 1999

*A Miniconference presented by
the Human Factors Group
of the Royal Aeronautical Society*



Papers and Materials on Ramp Safety

This conference resource was sponsored by:

FINA Aviation



I. PROGRAMME**CRM/TRM and Ramp Safety**

At London Gatwick Airport, CAA Aviation House,
Friday 5th Feb 1999

Morning Programme: CRM and Ramp Safety - the problem areas

09:30	Welcome and Chair, Capt. Jeremy Butler, Chairman, RAeS HFG Committee
09:35	Steve Predmore, Mgr., Safety Performance & Quality Assurance, Delta Airlines <i>Managing Safe Behavior on the Ramp: Delta Air Lines' Experience.</i>
10:20	Coffee Break
10:35	Grp. Capt. Roy Humphreyson, UK Flight Safety Committee <i>Ramp Safety - Back to Basics</i>
11:15	David Freeman, Aviation Fuel Services <i>Refueller's Perspective on Ramp Safety</i>
11:45	Prof. Nick McDonald, Dept. of Psychology, Trinity College Dublin <i>Human factors training in ground operations: its impact on safety climate, attitudes and accidents.</i>
12:35	Lunch

Afternoon Programme: Finding Solutions - approaches, tools, techniques

13:45	Afternoon Chair: Capt. Dave Robinson, British Airways
13:50	Eric Gainey, Gatwick Handling Limited <i>Obstacles and Challenges on the Ramp in the Context of Rules, Regulations and Legislation</i>
14:20	Dr. Duncan Harris, British Midland <i>Safety and service - how do I do both?</i>
15:00	Carey Edwards, LMO Ltd., HF Committee CRM Focus Group Capt. Pieter Hemsley, CAA SRG, HF Committee CRM Focus Group <i>The Future of CRM - An Integrated Operations Resource?</i>
15:20	Tea
15:35	Panel Discussion
16:00	Close of Proceedings