

# Chapter 4

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# CRM Standards and Training

## ■ CRM Standards

### ◆ Aim

- ★ Set standards (for crews)
- ★ Consistent measurement of those standards

### ◆ Behavioural Markers

- ★ NOTECHS
- ★ University of Texas
- ★ Operator system

# CRM Training

- JAR-OPS Subpart N
  - ◆ Example syllabi (Appendix 1-to be inserted)
- Aims
  - ◆ Improve safety
  - ◆ Increase efficiency
  - ◆ Operator driven
  - ◆ Integrated training

# CRM Training Methods

- Competency based
  - ◆ Not tick in the box
- Practical
- Interactive
  - ◆ Other crews
  - ◆ Cabin Staff
- Integrated
- Case studies