

Cabin Crew Standing Group Report 2014

RAeS Cabin Crew Standing Group Annual Report

Overview

The Group has had one key meeting this year following detailed discussions with Ms Nicole Svatek as to the future objectives and current membership. Ms Kellie White – SEP Manager for Emirates was invited to become Deputy Chair and this position was accepted by Kellie and actively supported by Emirates management. Sarah Skelton remains as Chair and all existing members were asked to review their positions. Ms Elizabeth Albone (Secretary of the Group) has left easyjet and the aviation industry so is no longer with our Group. Mrs Janice Fisher (CAA) has been replaced by Sue Adair. All other Members have remained in the Group.

CCSG Activities and Goals

The Group held a meeting in October. It was felt that a replacement Secretary was not required as Group member will take the Minutes on a rotating basis. Sarah took and provided the Minutes from this meeting.

The Group feel that a quarterly meeting is a difficult commitment to achieve and the main work of the Group is what is done between meetings – therefore we propose a meeting every 4 months with the next one to happen in February 2015.

The Group are working on the production of a DVD to embrace a Threat and Error Management style pre-flight briefing that could be a very useful resource for industry. Sarah is in discussions with CAA International about possible support with this. The CRM Advisory Panel and CAA felt CAAi is the best avenue to go to progress this project. The CCSG feel that, with the recent publication of CAP 737 and the flight crew set of DVD's, that a cabin crew example would be a timely resource to produce. The popularity and still wide use of the DVD produced in 2008 – 'Who Needs CRM' is still widely used with many operators and training providers.

CAP 737

The recently published CAP 737 includes a Cabin Crew Chapter and this had huge input from the CCSG – there is a Mention of this in the publication.